



Hillrom™



# SMARTCARE™ SERVICES

## EXPERIENCE PEACE OF MIND WITH PROACTIVE SERVICES

Let Hillrom help minimize interruptions to patient care and unexpected costs caused by equipment that is out for repair or maintenance. Our SmartCare Protection program delivers the right mix of services to help you reduce equipment downtime and keep devices in the hands of your caregivers.

### Service Results

- Experience fewer interruptions in care
- Maximize the life of your devices and systems
- Reduce repair costs
- Stay compliant with local and national accreditations



Protect your Welch Allyn® CP 150™  
Resting ECG with Optional Spirometry



## Protect Your Investment from the Start with SmartCare™ Protection

| CP 150™ ECG                            | Standard Warranty | Protection   |
|--|-------------------|--------------|
| Terms                                  | 3 Years           | 3 Years      |
| Factory Repair Service                 | ✓                 | ✓            |
| Software Updates                       | ✓                 | ✓            |
| Remote Technical Support               | ✓                 | ✓            |
| Factory Repair Turnaround              | 10 - 15 Days      | 5 - 7 Days   |
| Accessory Protection <sup>1</sup>      | Limited           | ✓            |
| OEM Replacement Parts                  | —                 | ✓            |
| Loaner Coverage (Repair Only)          | —                 | ✓            |
| Free Shipping (Expedited)              | —                 | ✓            |
| Priority Phone Support                 | —                 | ✓            |
| Accidental Damage                      | —                 | ✓            |
| Online Technical Training <sup>2</sup> | —                 | 50% Discount |

## SmartCare Service Program Options

| Program    | Products           | Part Number        | Program Terms |
|------------|--------------------|--------------------|---------------|
| Protection | CP150              | S1-CP150-PRO-PS    | 3 Years       |
|            | CP150 w/Spirometry | S1-CP150-SP-PRO-PS | 3 Years       |

## Accessories Covered Under SmartCare Service Programs

- Lead Set
- Power Cord
- Spirometry Dongle\*
- Lithium-Ion Battery Pack
- Calibration Syringe

Visit [hillrom.com/welchallyn/service](http://hillrom.com/welchallyn/service) or contact your Hillrom representative to learn more.

### hillrom.com

\*Covered only under CP150 with Spirometry service program

<sup>1</sup> Major accessories eligible for replacement if damaged or broken—one of each covered accessory per year, per device.

<sup>2</sup> Online Technical Training discount only applies to device(s) covered under SmartCare Protection or Protection+ program. The number of training sessions cannot exceed the total number of devices covered.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.