WelchAllyn

Customer Service Bulletin

CARDIOPULMONARY

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Bulletin Type:
INFORMATION ONLY

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Manufacturer: Welch Allyn

Date: 2015-01-07	SAP DIR #: 80019937

Subject:	CSB-CP50 V1.30.04 SOFTWARE RELEASE
Distribution Scope:	Welch Allyn Global Technical Support, Product , Field & Customer Support teams and WA Customers, ASP's, and Distributors
Product(s) Referenced:	• All CP50 Electrocardiographs • CP50-Update Service Kit (P/N: CP50-022) which includes Customer Letter (722977)
SW Version:	All previous software versions
Summary:	The Welch Allyn Diagnostic Cardiology Team is releasing a new version of software for the CP50 electrocardiographs. This version will improve functionality and incorporates the software fix detailed below. • This update incorporates every benefit provided by all prior software updates.
Issue:	The new software addresses the following: Improvements include: • Colored grid for PDF output • Brazilian Portuguese language support • Chinese age unit of measurement correction • Physician and comments entry support • Additional global measurements for Chinese market only • First and last name support for the Basic model

	For installed software versions prior to V1.20.04, an issue was discovered in which the CP50 may perform an unintended boot to Maintenance Mode or ATE Mode, instead of Operating Mode. For CP50 devices experiencing this issue, this software update, when used in conjunction with the appropriate installation process detailed in the Customer Letter (722977), resolves the unintended boot to either Maintenance or ATE Modes.
	For devices that boot up properly to Operating Mode, installation of the CP50-022 / CP50-Update Service Kit (V1.30.04) prevents the unintended boot to both Maintenance and ATE Modes.
	Refer to Customer Letter (722977), included with the CP50-Update Service Kit, for detailed software update instructions.
Required Materials:	CP50-Update Service Kit (P/N: CP50-022) which includes Customer Letter (722977)
Procedure:	The software will be updated via the USB thumb drive supplied with the Update Service Kit.

Notes:
1. Contact Welch Allyn regarding any questions or concerns from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

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Revision History

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Version	Description	Change #	Init	Release Date	Appr
A	Initial Release	D*	SMB	D*	D*
D* SEE SAP DIR FOR CHANGE NUMBER, APPROVER NAME AND DATE OF APPROVAL					