



## Health Incite Improves Patient Services with Connex® Cardio ECG

### Customer

Health Incite

### Location

Mill Valley, CA

### EMR Partner

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### Key Business Objectives

- Improve patient satisfaction
- Enhance staff efficiency

### About Health Incite

Founded in 2012, Health Incite is a private medical practice serving the San Francisco Bay Area. It uses an integrated and personalized approach to healthcare that incorporates modern medicine, complimentary healing modalities and data-driven analysis from the perspective of the whole human experience. The practice offers comprehensive care to a select group of clients on a retainer basis. Learn more at [www.healthincite.com](http://www.healthincite.com).

Health Incite began using the Welch Allyn Connex® Cardio ECG in December 2017. As a concierge practice, the organization's clinicians are committed to providing comprehensive and personalized care, whenever it is needed. That's what made a PC-based ECG solution so attractive.



### Flexible Convenience

The Connex Cardio ECG is a full-featured resting ECG solution that provides the convenience of working from a laptop. Its intuitive user interface can save clinicians time, and its "Best 10" technology captures data with the least amount of noise to reduce the need for repeat exams. Connex Cardio launches directly from the EMR to capture and save an ECG in as few as two clicks. This streamlined process can decrease exam time and increase staff efficiency to help improve the overall user experience.

"The system is a big improvement over the old machine we used several years ago, which was clunky and unreliable," says Chiara Bonardi, RN at Health Incite.

### Wireless Freedom

The Connex Cardio ECG features the unique WAM™ Wireless Acquisition Module, which helps users acquire ECGs easily and efficiently. The wireless design provides clinicians with added movement and flexibility as there is no tether between the patient and the PC.

"The wireless model was a big selling point, as we are a concierge practice," says Bonardi.

*"The Connex Cardio ECG has been a great additional offering for our patients."*



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